(Pages: 2)

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First Semester M.com Degree Examination, May 2023 Paper I: CO 211 BUSINESS ETHICS AND CORPORATE GOVERNANCE (2018 Admission Onwards)

Time: 3 Hours

Max. Marks: 75

SECTION - A

Answer all questions. Each question carries 2 mark.

- 1. Define Corporate Governance.
- 2. What do you mean by ethical congruence?
- 3. Explain transaction cost theory of corporate governance.
- 4. Explain discrimination.
- 5. Describe Carroll's CSR Pyramid.
- 6. Distinguish between values and attitudes.
- 7. What is corporate excellence?
- 8. Define pragmatism.
- 9. Explain normative ethics.
- 10. What are knowledge assets?

 $(10 \times 2 = 20 \text{ Marks})$

SECTION - B

Answer any Five questions. Each question carries 5 mark.

- 11. Define code of conduct. Explain the benefits of good code of conduct.
- 12. Discuss the factors that pushes business towards CSR.
- 13. Explain Psychological Expectancy Model in HRM.
- 14. Explain the steps in building and maintaining organization culture.
- 15. How does ethics differ from morality?
- 16. Give the stages of knowledge management.
- 17. Discuss the guidelines for managing ethics in organizations.
- 18. Explain the importance of building corporate image.

 $(5 \times 5 = 25 \text{ Marks})$

SECTION - C

Answer any Two questions of the following questions. Each question carries 15 marks.

- 19. Discuss the benefits and types of CSR.
- 20. Explain the positive outcomes a business could enjoy while adopting a policy of Social responsibility.
- 21. Discuss the benefits of managing ethics at workplace.
- 22. Give a brief note on the General Moral Imperatives.

 $(2 \times 15 = 30 \text{ Marks})$